



TECHNICAL COLLEGE
OF THE LOWCOUNTRY

Helpdesk Support Technician – Beaufort Mather Campus

The Helpdesk Support Technician assists students and employees with various login and technology issues both in person, on the phone, and via email.

Job Duties:

- Assist students and employees with login and password problems
- Troubleshoot basic access and computer issues.
- Answer questions about online services.

Special Skills Required:

- Excellent customer service skills required
- Computer science students preferred
- Good computer skills and grasp of technology needed
- Ability to read and follow directions.

Federal Work Study position pay up to \$15 per hour and are approved to work a maximum of 15 hours per week.

If you are interested in applying for this position please complete the [Federal Work Study Application](#).

Supervisor: Tyler Harris

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